

Cara Connect

Your advocates, coordinators and partners

Get to know
your Cara
Connect team

Meet Jess



Jess is a Senior Client Engagement Coordinator in our Cara Connect team. She works closely with our clients, their guardians, and support coordinators to help ensure the right supports are in place for each client.

Here, Jess shares some insights into who she is and what she does, at work and in her personal time.

What are your main responsibilities?

Ensuring my clients' rosters are built within their funding, align with their goals, and with all their support needs. Keeping up clear and regular communication with all stakeholders is a must to ensure all areas of support for my clients are covered.

What is the most rewarding part of your role?

I enjoy meeting with clients, and Cara Client Service Managers and Regional Managers, to understand and implement how we can meet clients' needs, goals, and help put the right supports in place to achieve this.

The internal relationships built between the Cara Connect team and our Client Service and Regional Managers is of high priority, for us all to be aligned and working together to get the best outcomes for our clients as a team.

What do you believe Cara does really well?

Teamwork at Cara is something done well. I can engage with all areas of the business and

be able to find solutions together as a team to improve outcomes for both staff and clients.

What is your favourite...?

Musician: Katy Perry – I have never missed an Australian concert of hers. Katy is an amazing musician, coming from no famous family she worked hard, moving to LA to start her career when she was 17 years old.

Katy's journey is one of perseverance which is something I really admire. Katy is also a massive supporter of UNICEF and became a UNICEF Goodwill Ambassador in 2013. Overall, Katy has done amazing things for music and people in need, and is a great role model.

Movie: SPY – I absolutely love Melissa McCarthy! I can watch Spy any day and many times. It just makes me laugh and is an enjoyable movie.

Holiday you've taken: I was lucky enough to travel to Europe with my wife and two high school friends. We stayed in a Winnebago on the grounds of Stonehenge, and it was beautiful to see the sunset and sunrise. This was an amazing experience and one I will never forget.

Meal: Yiros is my favourite meal anytime! I love that it has meat, bread, salad and of course garlic sauceeeee.

Random fact about you: I am the voice of Cara's new advertising campaign!

Get in touch with us:



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